

HOSPICE ADMISSION APPLICATION FORM

- Please complete this form and return it with all required documentation to the Hospice Admin staff.
- Ensure all sections are completed.
- Submission of this form does not guarantee admission to the Hospice.

PERSONAL & FINANCIAL DETAILS (PATIENT)			
Full Name and Surname			
Address (Proof of residence to be attached)			
Telephone Number/s			
Date of Birth		Age	
ID Number (certified copy to be attached)			
Marital Status			
Name of husband/wife			
Do you have children? If yes, how many?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Medical Aid Name:			
Medical Aid Plan:			
Membership Number:			
Main Member:			
Main Member ID:			
Main Member email address:			
If you receive a private pension, please state Source of Pension Ref Number Amount			



NEXT OF KIN INFORMATION (RESPONSIBLE FOR PAYMENT OF THE ACCOUNT)	
Full Name and Surname	
Relationship to Patient	
Address <i>Proof of residence to be attached</i>	
ID Number (certified copy to be attached)	
Phone Number	Landline: Cell:
Email address	
Do you have Power of Attorney	<input type="checkbox"/> Yes <input type="checkbox"/> No Type: <input type="checkbox"/> Medical <input type="checkbox"/> Financial <input type="checkbox"/> General decisions
Does any other member of the family have Power of Attorney	<input type="checkbox"/> Yes <input type="checkbox"/> No Type: <input type="checkbox"/> Medical <input type="checkbox"/> Financial <input type="checkbox"/> General decisions
Method of payment for fees/costs	<input type="checkbox"/> EFT (preferred) <input type="checkbox"/> Pension card <input type="checkbox"/> Cash
END-OF-LIFE DETAILS	
Funeral Director	
Funeral Director's phone number	



MEDICAL HISTORY/DIAGNOSIS

Medical conditions (Diagnoses)	
Is patient ambulant What aides are used	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Walking stick <input type="checkbox"/> Frame <input type="checkbox"/> Wheelchair
Eyesight Vision aides	<input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> Spectacles <input type="checkbox"/> Contact lenses <input type="checkbox"/> None <input type="checkbox"/> Other (specify):
Hearing Hearing aides	<input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> Deaf <input type="checkbox"/> None <input type="checkbox"/> Hearing aid <input type="checkbox"/> Sign language <input type="checkbox"/> Other (specify):
Speech Speech aides	<input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Loss of speech <input type="checkbox"/> Hand signals <input type="checkbox"/> Writing
Sleep	<input type="checkbox"/> Sleeps well <input type="checkbox"/> Sleeps poorly <input type="checkbox"/> Takes medication to sleep
Assistance required	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Bathing <input type="checkbox"/> Dressing <input type="checkbox"/> Feeding <input type="checkbox"/> Personal Hygiene
Do you smoke	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you drink alcohol	<input type="checkbox"/> Yes <input type="checkbox"/> No
Have you ever been treated for drug or alcohol addiction	<input type="checkbox"/> Yes <input type="checkbox"/> No Further Comments:
Allergies Also state reactions <i>e.g. Itching, loss of breath</i>	
Meal portions	<input type="checkbox"/> Small <input type="checkbox"/> Normal <input type="checkbox"/> Large
Preferences	<input type="checkbox"/> Tea <input type="checkbox"/> Coffee



MEDICAL REFERRAL/CERTIFICATE

This section is to be completed by a Medical Practitioner

Full name of patient	
Date of Birth	
Gender	
Complaints, history, symptoms and previous treatment including details of operations and hospital stays <small>(if TB: has it been registered?)</small>	
General Examination <i>Physical & Nutritional State, Waisted / Obesity</i>	
Respiratory System <small>(Does the patient require administration ventilation (O2)</small>	
<i>Cardiovascular system</i>	
<i>Blood Pressure</i>	
<i>Genito-urinary system (urine to be tested)</i>	
<i>Digestive and other abdominal systems</i>	
<i>Hernia</i>	
<i>Muscular and skeletal systems (state defects) (e.g. old fractures)</i>	
<i>General nervous system</i> <small>In cases of Epilepsy state particular type, severity, frequency of attacks and response to treatment</small>	
<i>Mental condition including mental deficiency – state particular type and mental age.</i> <small>List any previous psychotic or psychoneurotic episodes with dates if possible</small>	
<i>List of current medications</i>	

Doctor's Signature: _____

Doctor's Name: _____

Date: _____

NB. (Clinical exclusions may compromise proper assessment)

Doctor's Stamp



SOCIAL PROFILE

This section's information is for us to gain insight to the patient's preferences for recreational purposes

Previous occupation/s

Hobbies and interests
Eg: Gardening, art, world news, travel

Skills
Eg: Carpentry

Social interaction

Religious beliefs

Tell us more about yourself (likes/dislikes, etc)

Large empty rectangular box for patient input.



REPORT BY SOCIAL WORKER

The Social Worker is required to give an accurate assesment of the applicant and his/her need for placement in a hospice

[Large empty rectangular box for the social worker's report]

Signature of Social Worker

Print name of Social Worker

Name of Organisation

Address

Phone number/s

Fax

Email

Please initial here _____



FINANCIAL AGREEMENT AND INDEMNITY

1. I _____ (Full name and Surname) am fully aware of the fees and charges prevailing at FWC Hospice.
2. I, the undersigned, will be responsible for payment of all such charges and disbursements in connection with me/or the said patient.
3. I undertake to make payments, if required, to maintain the account in credit, and to pay the account in full before leaving the hospice EXCEPT where alternative arrangements acceptable to the Hospice have been made.
4. I am aware that the patient is under the control of his/her attending Medical practitioner and that the Hospice is not liable for any act or omission in following the instructions of said Medical practitioner.
5. I understand that all doctors of medicine furnishing services to the patient are independent contractors and not employees or agents of the Hospice, and those fees for their services are separate and payable by the patient or NOK.
6. I have read this document and am fully aware of ALL terms and conditions thereof.
7. I acknowledge that neither the Hospice nor its employees shall be responsible for loss of money, valuables or other property belonging to or in possession of the patient, unless those are deposited with the Hospice for safe keeping and a receipt obtained thereof.

DEPOSIT REQUESTED

Patients who do not satisfy the Hospice requirements regarding Medical Aid membership or sponsorship will be asked to lodge a deposit equivalent to the estimated fee or the estimated shortfall.

ACCOMMODATION

It is not possible for FWC Hospice to accept a contractual obligation in regard to preferred ward accommodation. The Hospice will make every effort to provide the preferred accommodation type, either on admission or as soon as possible. Please note if a Private Room is required an additional deposit will be requested before admission.

VALUABLES

Patients are requested to bring as few items of value as possible. The Hospice hold no responsibility for any losses, unless officially handed in for safe keeping.

I CERTIFY THAT ALL THE PARTICULARS PROVIDED ARE, TO THE BEST OF MY KNOWLEDGE, CORRECT AND THAT IN PARTICULAR, I UNDERSTAND AND ACCEPT OF THE ABOVE AGREEMENT.

Name of Patients Representative/NOK

Name of Witness (Admission Clerk)

Signature

Signature

Date

Date

PERSON RESPONSIBLE FOR FEES

I CERTIFY THAT ALL THE PARTICULARS PROVIDED ARE, TO THE BEST OF MY KNOWLEDGE, CORRECT AND THAT IN PARTICULAR, I UNDERSTAND AND ACCEPT SECTION 8 OF THE ABOVE AGREEMENT.

Name of Patients Representative/NOK

Name of Witness (Admission Clerk)

Signature

Signature

Date

Date

FOR OFFICIAL USE

Checked Patient's ID? Yes NO



Policy Title	Access to Palliative Care Services – Service fees and costs		
Policy Number	6.1.1		
Service Element	Access to Care and Patient rights		
Date Implemented	23.01.2018	Review Date	06.03.2021

POLICY

PROCEDURE

Family worship centre hospice is a 45 bedded in-patient unit. We offer 24-hour service, in a homely environment.

FWC has a duty of care to their patients and the implementation of these guidelines ensures that their health and safety needs are being met. Patients and family members are required to agree and adhere to these guidelines as part of the admission process.

Patients medical information, status and general information is considered strictly private & confidential and not to be discussed with anyone besides the Nurse Manager.

1. Guidelines

- ❖ *FWC is a non-smoking facility therefore smoking is prohibited anywhere on the property. Patients found smoking on the property will be discharged immediately.*
- ❖ *Alcohol and drugs are not allowed in the facility or anywhere on the property. Patients who are caught drinking or using drugs on the property will be discharged immediately. (this applies to Visitors as well).*
- ❖ *Any physical violence example fighting, foul language or abuse will result in immediate discharge*
- ❖ *No cash is allowed to be given to a patient.*
- ❖ *Staff are not allowed to accept gifts from patients or visitors either monetarily or kind.*
- ❖ *Male and female patients are not allowed in each other's rooms.*
- ❖ *Patients are not allowed to leave the property under any circumstances unless accompanied by a staff member for hospital visits or family member for home visits. Nursing Manager must be notified and permission must be granted by signing an FWC indemnity form.*
- ❖ *Remember we here to give the best care possible and when the patient is in our care allow us to do our best!*
- ❖ *National patients' rights charter is adhered to at all times.*

2. Food

- ❖ *Storage of any food, alcohol and drugs in the rooms and lockers are not allowed.*
- ❖ *No cooked food is to be brought in for patients. Snacks, sweets, crisps, etc is allowed and must be recorded in the Patients Book located at Reception.*
- ❖ *As a safety standard, patients are not permitted to bring in their own furniture.*
- ❖ *Electrical appliances and food. No cooking is allowed in the wards.*

3. Requirements and Provisions

- ❖ *All toiletries are to be provided by the family, (It must be recorded in the Visitors Book that FWC has received it). Same applies to any clothing items brought in.*
- ❖ *Patients and Visitors should not access areas that are restricted to staff only, e.g. Kitchen, Medication Room and Laundry.*
- ❖ *A limited amount of clothing items must be provided for the patient. Please ensure all items are clearly labelled with the patient's name and surname. (A 'Patients Personal Belongings Form' is to be completed).*
- ❖ *Patients referred to Helen Joseph hospital will be transported in company vehicle at FWC costs, unless the patient is a special need and requires an ambulance for transport – this must be arranged, paid for and administered by the family. To any other hospital/facility or doctor it will be by the family's arrangement who shall incur the cost and administration of such travel and consultation.*
- ❖ *Patients who are incontinent are to provide Adult Nappies, Aids or arrange for purchase through the facility.*



4. Visiting

Entering a hospice is a big change for your loved one. Sometimes it can cause feelings of abandonment for the patient. It is important that you maintain a regular visiting schedule with your family member to help them settle in and grow accustomed to their new surroundings. It is easy to become distracted with your other obligations, so setting a regular day/time will ensure that you have the time allocated and it helps the patient with their weekly routine.

Birthdays, Easter and Christmas are special occasions and should be celebrated with all loved ones. Please consider taking your family member home at these times.

- ❖ *Visitors are not allowed in the patient's rooms except in certain circumstances where permission has been given by the Matron. The Community Room (sunshine room) and outdoor area is available during visits.*
- ❖ *Patients and Visitors should not access areas that are restricted to staff only, e.g. kitchen, medication room and laundry.*
- ❖ *Visitors are to adhere to visiting hours _____ and adequate notification be given to the Nursing Manager for visits outside of these hours which will be 30 minutes only. Visits outside of these hours will be _____.*
- ❖ *All visitors are to sign the visitors' book on arrival & any snacks brought in must be recorded in the receiving book at reception*
- ❖ *A "How we Doing" card is available for any comments to be placed in box in Reception.*
- ❖ *PASS OUT: Patients can be taken home for a day or weekend visit. An Indemnity Form must be completed prior to the Pass Out date.*

Full Name: _____

Signature: _____ Date: _____

Patient's Name: _____

Nursing Manager Name: _____

Family Witness: _____



DOCUMENTATION CHECKLIST

- Proof of residence – patient
- Certified copy of ID - patient
- Proof of residence – next of kin
- Certified copy of ID – next of kin
- Medical referral/certificate – to be completed by a Medical Practitioner
- Social Worker’s report

